

Mission Statement

The Top Management has formally established the OBL S.r.l mission:

“To create value for our customers and employees by providing partnering solutions for critical water treatment applications”

To implement this strategy, OBL is constantly leveraging on its culture of:



GREAT TEAMS: We want to win together, operating with integrity in an inclusive environment, embracing diversity, and putting other people’s needs first.

EMBRACE 80/20: *“80% of the effects come from 20% of the causes”*
Vilfredo Pareto, 1897

Few things are really important and make a difference. Based on this statement, we must focus on our clients, products, and strategies that allow us to allocate our resources where it counts more.

CUSTOMER OBSESSION: Pursuing customer satisfaction is not enough. We must be obsessed with how we can help them solve their critical problems through our competencies, presence, empathy and curiosity.

Company’s Values

OBL S.r.l. bases its business on the following values:



Company's Policy

OBL S.r.l.'s organisation aims at meeting the requirements of our clients, personnel and the community by providing products in compliance with the regulations in force.

With this policy, the OBL S.r.l. **Management and Organisation commit to meeting the needs of clients and the parties involved in compliance with the regulations in force** and to improving the Integrated System continuously.

Therefore, the **Management established quality goals that must be the benchmark for the entire company, which undertakes to:**

- *identify our clients' needs to transform them into business commitment and technical product requirements;*
- *develop actions to continuously improve processes, services and relative activities, pursuing customer satisfaction, personnel safety, and optimising costs;*
- *identify, promote and improve professional training at every level to meet clients' requirements and expectations and make sure that the personnel become more and more responsible for and aware of the importance of achieving corporate goals;*
- *define and maintain the analysis of context, risks and opportunities identified at a strategic level and periodically analysed by the Management;*
- *ensure compliance with the laws and regulations in force concerning Quality, Safety, Environment and Hygiene;*
- *take all the actions required to make our services compatible with the environment and applicable mandatory requirements. This means preventing pollution, continuously improving the management of these aspects and their performance, as well as replacing, wherever possible, the materials currently used with biodegradable and compostable materials to reduce environmental impact;*
- *respect human rights, in particular, those concerning occupational health and safety and privacy;*
- *reject any type of breach of the rights enshrined in the Declaration on Fundamental Principles and Rights at Work;*
- *provide all resources (not only human) required compatibly with the company's expenditure budget and structural limits to continuously improve the Integrated System;*
- *improve the company's primary processes also to prevent and/or limit environmental impact, in particular through the promotion of separate waste collection and the use of clean and environmentally-friendly technologies;*
- *pursue continuous improvement, making sure to identify the environmental impact resulting from our activities and occupational safety and transform it into requirements during the provision of the service;*
- *embrace diversity and use the tools provided to create diverse, yet inclusive global teams.*

Based on these quality goals, the creation, **development, maintenance and continuous improvement of an Integrated Quality Management System** that complies with standards UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015 is essential.

To guarantee all of the above, the Management has established and periodically checks the goals as a responsible choice towards both the organisation and the environment.

This Policy is periodically revised also based on the organisation's context to support corporate strategies.

All the personnel is responsible for the correct management and maintenance of the Systems. Any doubts or misunderstandings must be immediately clarified by consulting documents and asking the respective managers, who must always be open to any observation.

Segrate, 11-02-2019


 Gianluca Maestroni
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